



R A Brown Heating Services Ltd is a multi-award-winning company that designs and installs heat pump heating systems within Norfolk and Suffolk. The business supplies to the general public, building developers and undertakes commercial projects.

How did they achieve their Gold Award?

- Energy efficiency and carbon savings are at the heart of the business - finding the best solution for customers and promoting renewables to the public and businesses alike.
- In 2018 R A Brown Heating changed one of their diesel vehicles to an electric alternative, along with the installation of an EV charging point. R A Brown are continuing to look at investing in more electric vehicles in future.
- The transport of supplies and delivery is managed centrally and by the engineers, all the vans are well stocked with parts, saving multiple small trips to suppliers and minimizing short journeys.
- The business has continued to achieve emission reductions of 10% over the last 2 years.
- Turnover has increased and the business has managed to keep business emissions relatively static.
- There is a policy to recycle everything from the office (with weekly recycling collections and no residual waste sent to landfill).
- Waste heating units recovered from site are brought back to the office where they are degassed and stored for collection by a registered recycling contractor.

"Our focus is simple - we want to be the best at what we do and we want to reduce carbon emissions along the way. It's time to take climate change seriously and care about our environment and cut carbon emissions. We feel passionately about this and are absolutely delighted to have all our efforts recognised!"

Louise Howlett, R A Brown Heating Services Ltd.

Find out more about the R A Brown story:

<https://www.youtube.com/watch?v=YAIDS4oBTQ0>

<https://rabrown.co.uk/>

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