



GOLD CARBON CHARTER CASE STUDY: Co-op Supermarket, Hamblin Walk, Woodbridge

In August 2020 the East of England Co-operative was awarded a Gold level Suffolk Carbon Charter for its Food Store at Hamblin Walk, Woodbridge. The award recognises the wide range of carbon reduction and environmental management measures the business is undertaking, which have resulted in significant reductions in greenhouse gas emissions at this store.

The Carbon Charter is an Accreditation Scheme and Sustainable Business Network, delivered across Suffolk and Norfolk by Groundwork East. Carbon Charter accreditation demonstrates to others a business' commitment to reducing its impact on the environment and supports businesses in their on-going environmental improvements. The East of England Co-op is a Pathfinder Partner for the Charter.

As a Gold level award holder the Woodbridge Co-op has been recognised by the Carbon Charter as an 'exemplar' of sustainable business practices.

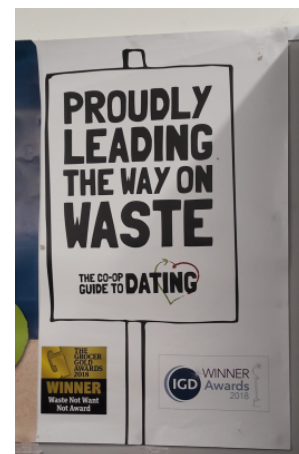


Reducing In Store Carbon Emissions:

- All electricity from renewable sources
- LED lighting with occupancy sensors and timers
- Energy efficient closed-door refrigeration units
- Heat recovery from chillers
- 'Smart' equipment ensures correct temperatures are maintained
- Night blinds closed on chiller units (monitored centrally)
- Successful colleague 'switch-off' campaign run in store

Waste Minimisation and Recycling:

- Co-op 'Guide to Dating' successfully reduces food waste disposal
- 100% food waste goes for anaerobic digestion
- All waste segregated and backhauled by delivery vehicles
- Auto-replenishment systems avoid waste
- Daily reporting on % of waste relating to sales broken down by department.
- Colleagues attend weekly 'Waste Watchers' meetings



Promoting 'Greener' Living:

- Mobile phone, battery, WEE and plastic recycling for customers in store
- Compostable and reusable bags available for loose goods
- 'Bottle for Life' sold as alternative to bottled water

Working with Suppliers:

- 'Sourced Locally' scheme supports local growers and producers and reduces food miles
- EoE Co-op supports suppliers as a Pathfinder Partner for the Carbon Charter
- Colleague visits to local farms and suppliers builds stronger relationships, developing understanding of quality, seasonal produce and food miles



'Environmental issues are really important to the Co-op and our Colleagues. We're so proud to have gained this Gold level award again!'

Chris Matthews, Store Manager

Sustainable Transport:

- Town centre home deliveries made on foot
- 'Cycle to Work' scheme available to colleagues
- Staff travel survey completed twice a year
- Colleagues car share and use teleconferencing where possible

www.carboncharter.org

